



*Stoiber
HealthCare SC*

Massage Therapy Financial Policy

Cancellation & No Show Policy: We require at least 24 hours notice to cancel an appointment. Clients who cancel an appointment with less than 24 hours notice will be billed 50% of the price of the scheduled service. Clients who do not show up for a scheduled appointment will be charged for the 50% of the scheduled service. Exceptions for emergencies will be determined on an individual basis.

Late Arrival Policy: All scheduled appointments will end at the scheduled ending time in order for us to stay on schedule. Clients who arrive late to their scheduled appointment will be charged for the full session and will not receive a time extension. Please arrive 5 minutes before your scheduled appointment time to allow time to undress and get on the table to enjoy a relaxed and unhurried experience.

Payment: All payments must be made at the time of service. We take check, cash and credit card. Please write out all checks to Stoiber Healthcare, SC. Massage therapy services are not sent to your insurance; therefore it is your sole responsibility to pay for services at the time they are rendered.

Returned Checks: It is our policy to collect a fee of \$35.00 for any check returned. This covers the bank fees that apply because of the transaction.

Financial Policy Questions: We are happy to address any questions or concerns regarding finances at any time during our business hours. Please direct financial questions to our billing department.

CLIENT/GUARDIAN SIGNATURE: _____

DATE: _____